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COMPUTER-BASED TELEPHONE CALL MANAGEMENT

5 CROSS REFERENCE TO RELATED APPLICATIONS

This present application is related to commonly-assigned, co-pending U.S. Patent Application Nos. 10/740,950 (attorney docket no. 2003P15316US), entitled "Networkable Telephone System"; 10/741,663 (attorney docket no. 10 2003P15315US), entitled "Networked Telephone System"; 10/741,474 (attorney docket no. 2003P15314US), entitled "Telephone Network/Computer Network Gateway"; 10/741,362 (attorney docket no. 2003P15310US), entitled "Computer-Implemented Telephone Call Conferencing System"; 10/740,954 (attorney docket no. 2003P15312US), entitled "Computer-Based Telephone 15 Call Conferencing"; 10/740,951 (attorney docket no. 2003P15317US), entitled "Computer-Based Telephone Call Signaling"; 10/740,953 (attorney docket no. 2003P15313US), entitled "Telephone System Responsive To Call Control Protocol", all of which were concurrently filed on December 18, 2003.

BACKGROUND

20 Field

Embodiments may relate generally to the management of telephone calls between two or more telephones.

Description

25 Corporations may currently choose from a wide range of products to meet their telecommunications needs. Many of these products offer computer-based control of outgoing and incoming telephone calls. Such control may include selective routing of telephone calls.

30 The above-described products often utilize several software applications interacting within a complex and expensive hardware infrastructure. Some of the software applications may require associated hardware to execute particular operating system software and server applications bundled therewith.